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### Automatic voice/text translation of phone mail messages

DR Meermans - US Patent 5,712,901, 1998 - Google Patents

... skilled in nications assistant 124 and **headset** 132 are ... issues two different phone

Galaxy **Automatic** Call Distributor ... again uses ANI information to **route** to-text ...

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### Transaction processing system and method

SP Haigh - US Patent 5,793,861, 1998 - Google Patents

... identifier applied, for example, to **route** inbound telephone ... communications between

supervisors and **headset**, a mouse ... redesi ted te b **automatically** scanning the ...

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### Learning commands which **automatically** launch a computer program

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,922,071, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF 1 HAVE MESSAGES SPINBOX THE OPERATOR

**AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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### Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...

EA Voit - US Patent 5,696,809, 1997 - Google Patents

... CALL SERVER TRANSFER CALL TO **VOICE MAIL** CUSTOMER REQUEST ... is a preference to **route**

calls to ... a telephone switching arrangement which **automatically** dis- tributes ...

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### System and method for real-time screening and routing of telephone calls

AJ Goodacre, JH Prisock - US Patent 5,822,416, 1998 - Google Patents

... which provides a method of **automatically** routing incoming ... to the telephone handsets

(or **headsets** as the ... The destination party can **route** an incoming call in a ...

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### Computer-switch telephony applications

M Bornhoft, B Day, P Curnow - Third IEE Conference on Telecommunications, 1991, 1991 - [ieeexplore.ieee.org](#)

... Efficiency can be increased further by **automatically** providing call ... via the terminal

and use only a **headset**. ... agent states plus the ability to **route** calls from ...

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### Voice mail communication with call blocking

D Bartholomew, RD Farris - US Patent 5,631,948, 1997 - Google Patents

... Matthews Patents each describe a **voice mail**- messages using ... the message is to be

accomplished **automatically** or Column ... unit and an operator **headset** which permit ...

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#### Long distance telephone switching system with enhanced subscriber services

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... TO SWITCH AUX INPUT/OUTPUT \* TO **HEADSET** CODEC DIGITAL LINE ... 208 AUTOMATED CONSOLE  
AVAILABLE ? **ROUTE** CALL TO AUTOMATE D CONSOLE ONVENTIONAL UDNG DISTANCE CALL ? ...

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#### Method and apparatus for DTMF signaling on compressed voice networks

P Kozdon, E Jacobi, S Shaffer, WJ Beyda, LE ... - US Patent App. 09/734,790, 2000 - Google Patents  
... a voice recognition unit is an **automatic** banking response ... a source to the destination  
on an alternate **route**. ... user speaks into a microphone or **headset** 40 that ...

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#### SYSTEMS AND METHODS FOR MULTIPLE MODE VOICE AND DATA COMMUNICATIONS USING INTELLIGENTLY BRIDGED TDM ...

A Afrakhteh, E Weitz - US Patent App. 09/418,761, 1999 - Google Patents  
... Such systems preferably include subsystem functions such as PBX, **voice mail**  
and other telephony functions, LAN hub and data router. ...

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#### Method for providing calling services during attempt to complete customer call while muting ringing

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 6,064,874, 2000 - Google Patents  
... In this case, the system **automatically** tries, repeatedly, to deliver the recorded  
message or page and, optionally, confirms successful or failed message ...

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#### Speech recognition bibliography

NB Lerner - ACM SIGOIS Bulletin, 1989 - portal.acm.org  
... The general problem of **automatic** speech recognition is ... into a lightweight  
microphone-earpiece **headset** connected to a ... taking a hardware-intensive **route** by using ...

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#### Systems and methods for multiple mode voice and data communications using intelligently bridged TDM ...

F Sarkissian, SK Pickett - US Patent App. 09/419,390, 2000 - Google Patents  
... Such systems preferably include subsystem functions such as PBX, **voice mail**  
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System for digital radio communication between a wireless LAN and a PBX

J Swartz, FP Heiman, DR McGlynn, R Beach - EP Patent 0,930,766, 1999 - freepatentsonline.com

... act as an Ethernet bridge to **route** communication data ... a connection port 74A for a **headset** is provided ... permits the video system to **automatically** reconfigure its ...

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Automated telephone voice service system

LA Lotito, TD Huxford, AL Donaldson - US Patent 4,625,081, 1986 - Google Patents

... Decisions, pp. 129-160 (Oct. 1982). "**Voice Mail** Update," Electronic Mail & Message Sys- tems, vol. 4, No. 20 (Oct. 15, 1980). Hanson ...

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Personal digital assistant module adapted for initiating telephone communications through DTMF ...

D Kikinis, P Dornier, WJ Seiler - US Patent 5,522,089, 1996 - Google Patents

... specific itineraries and purposes. Another desirable feature is an ability to **automatically** update data files. In this aspect of ...

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[Internet telephony: services, technical challenges, and products- \\*comsoc.org \[PDF\]](#)

M Hassan, A Nayandoro, M Atiquzzaman - IEEE Communications Magazine, 2000 - [ieeexplore.ieee.org](#)

... **Voice mail** from the home or work telephone can be ... offer intelligent buffers that adjust **automatically** according to ... whose sole purpose is to **route** voice traffic ...

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[Controlling the flow of electronic information through a modem](#)

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,974,468, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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P Agrawal, A Asthana, M Cravatts, E Hyden, P ... - 1995 IEEE International Conference on Communications, 1995. ..., 1995 - [ieeexplore.ieee.org](#)

... of mobile computers. **Headset** Figure 5. PMT: A Handheld Multimedia Terminal

3.2 Personal Mobile Terminal (PMT) An expansion slot ...

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[A review of tele-immersive applications in the CAVE researchnetwork- \\*ulc.edu \[PDF\]](#)

J Leigh, AE Johnson, TA DeFanti, M Brown, MD Ali, ... - IEEE Virtual Reality, 1999. Proceedings., 1999 - [ieeexplore.ieee.org](#)

... part of a design to be **automatically** shared amongst ... Silk Road- the East-West trade

**route** between Asia ... it is better to use personal **head-set** microphones with ...

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[Graphical interface for a computer hardware resource having a surrealistic image of a real office ...](#)

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 6,034,687, 2000 - Google Patents

... CALL 2. TAKE MESSAGES AFTER BRINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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[Controlling the flow of electronic information through computer hardware](#)

BP Taylor, MP Czerwinski, WL Schoggins III, YH Lee - US Patent 5,987,528, 1999 - Google Patents

... CALL 2. TAKE MESSAGES AFTER # RINGS IF I HAVE MESSAGES SPINBOX THE OPERATOR **AUTOMATICALLY** ANSWERS THE PHONE AFTER THIS MANY RINGS IF ANY **VOICEMAIL** BOX CONTAINS ...

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[Computer-controlled telecommunications system](#)

EA Brinskele - US Patent 5,553,124, 1996 - Google Patents

... BACK COMPONENT OF DATA MESSAGE PERFORM CREDIT CHECK AND UPDATE FUNCTION TO CREATE CODED RINGING DATA COMPONENT OK DATA MESSAGE SELECT SWITCH **ROUTE** OPTION TO ...

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Keyless portable cellular phone system having remote voice recognition

E Segal, A Segal - US Patent 6,167,251, 2000 - Google Patents

... The phone, normally non- activated, **automatically** contacts the system server upon selective activation by the user, to initiate a call (outgoing or incoming). ...

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AIN interaction through wireless digital video network

EA Voit, B Kostreski, L Liptak, K DePaul - US Patent 5,751,707, 1998 - Google Patents

... TO DET DET\* HEADEN DET DISPLAYS CALL DATA DET DISPLAYS CALL DATA USER INPUT GDI MSG.- 'TIME OUT1 DET-RESP TO HEADEND GEN CALL CTRL MSG.- **ROUTE** TO CALLED ...

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Noncommand user interfaces

J Nielsen - 1993 - portal.acm.org

... even choose to perform actions without explicit user control, and often, it will customize the interac- tion by changing appropriate param- eters **automatically** ...

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### Automatic voice/text translation of phone mail messages

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... one skilled in nications assistant 124 and **headset** 132 are ... 104 greets the caller with a **voice mail** message for ... 108 again uses ANI information to **route** to-text ...

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### Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...

EA Volt - US Patent 5,696,809, 1997 - Google Patents

... NXX, and determines an appropriate central switching office system to **route** the customer ... 5 SSI 5 SSI7- SSI8- CUSTOMER TERMINATE CALL OR ROUTED TO **VOICE MAIL**? ...

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### System and method for real-time screening and routing of telephone calls

AJ Goodacre, JH Prisock - US Patent 5,822,416, 1998 - Google Patents

... assigned to the telephone handsets (or **headsets** as the ... The destination party can **route** an incoming call in a ... send the incoming call into the **voice mail** system. ...

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### The Network Vehicle-a glimpse into the future of mobile multi-media

 R Lind, R Schumacher, R Reger, R Olney, H Yen, M ... - IEEE Aerospace and Electronic Systems Magazine, 1999 - [ieeexplore.ieee.org](#)

... other sources; check c-mail and **voicemail**; and request ... to select a new destination or "**route** guidance" to ... channel at the same time, with **headsets** to keep ...

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### Computer-switch telephony applications

 M Bornhoft, B Day, P Curnow - Third IEE Conference on Telecommunications, 1991, 1991 - [ieeexplore.ieee.org](#)

... functions via the terminal and use only a **headset**. ... network functions such as ACD and **Voice Mail** grows on the ... agent states plus the ability to **route** calls from ...

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### HomeRF™ and SWAP: wireless networking for the connected home

 KJ Negus, J Waters, J Tourrilhes, C Romans, J ... - 1998 - [portal.acm.org](#)

... likely number for the per- son and **route** the call ... handset could be used to pick up **voice mail** selective to ... audio over the web to his wireless **headset** on the ...

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### Transaction processing system and method

SP Haigh - US Patent 5,793,861, 1998 - Google Patents

... an identifier applied, for example, to **route** inbound telephone ... station 34, and/or a **voice mail** system 36 ... communications between supervisors and **headset**, a mouse ...

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### Communication interface to data networks

GT Stovall - US Patent 6,144,724, 2000 - Google Patents

... such as a sound card and **headset**, to provide ... it has enough information in order to **route** the call. ... to continue to "ring" or optionally roll over to **voice mail**. ...

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### Method and apparatus for DTMF signaling on compressed voice networks

P Kozdon, E Jacobi, S Shafer, WJ Beyda, LE ... - US Patent App. 09/734,790, 2000 - Google Patents

... a source to the destination on an alternate **route**. ... difficulty controlling systems, such as a **voice mail** system or ... speaks into a microphone or **headset** 40 that ...

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### Call distribution system with distributed control of calls and data distribution

PK Brady... - US Patent 5,557,668, 1996 - Google Patents

... function to cause the telephony interface card 62 to mute the **headset**, thus preventing loud ... In this way each PC 60 knows how to **route** messages to other network ...

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... Such systems preferably include subsystem functions such as PBX, **voice mail** and other telephony functions, LAN hub and data router. ...

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### Voice mail communication with call blocking

D Bartholomew, RD Farris - US Patent 5,631,948, 1997 - Google Patents

... replay of the The three Matthews Patents each describe a **voice mail**- messages using ... a keyboard and a video display unit and an operator **headset** which permit ...

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J Swartz, FP Heiman, DR McGlynn, R Beach - EP Patent 0,930,766, 1999 - freepatentsonline.com

... to act as an Ethernet bridge to **route** communication data ... the PBX and can also access the **voice mail** features of ... a connection port 74A for a **headset** is provided ...

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... **Voice mail** from the home or work telephone can be forwarded to the same ... munications companies (next-gen telcos), whose sole purpose is to **route** voice traffic ...

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... of mobile computers. **Headset** Figure 5. PMT: A Handheld Multimedia Terminal

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[Call control in video conferencing allowing acceptance and identification of participants in a new ...](#)

LF Ludwig, JC Lauwers, KA Lantz, GJ Burnett, ER ... - US Patent 5,758,079, 1998 - Google Patents

... Page 17. 5,758,079 US Patent May 26, 1998 Sheet 16 of 34 ADD-ON BOX 803 V. V-OUT-

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### HomeRF™ and SWAP: wireless networking for the **connected** home

KJ Negus, J Waters, J Tourrilhes, C Romans, J ... - 1998 - portal.acm.org

... the likely number for the per- son and **route** the call ... The Control Point is usually **connected** to the main home ... audio over the web to his wireless **headset** on the ...

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### Speech recognition bibliography

NB Lerner - ACM SIGOIS Bulletin, 1989 - portal.acm.org

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... dia hardware, such as a sound card and **headset**, to provide ... Thus, the telephone **connected** to the PBX 180 can ... it has enough information in order to **route** the call ...

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### Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...

EA Volt - US Patent 5,696,809, 1997 - Google Patents

... system, and external databases responsively **connected** to the ... switching office system to **route** the customer ... CUSTOMER TERMINATE CALL OR ROUTED TO **VOICE MAIL**? ...

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R Lind, R Schumacher, R Reger, R Olney, H Yen, M ... - IEEE Aerospace and Electronic Systems Magazine, 1999 - [ieeexplore.ieee.org](#)

... mobile, **connected** world ... like "destination" to select a new destination or "**route** guidance" to ... different channel at the same time, with **headsets** to keep ...

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### Automatic voice/text translation of phone mail messages

DR Meermans - US Patent 5,712,901, 1998 - Google Patents

... skilled in nications assistant 124 and **headset** 132 are ... assistant 124 ample time to

Upon **disconnect**, phone mail ... 108 again uses ANI information to **route** to-text ...

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### Advanced intelligent network based computer architecture for concurrent delivery of voice and text ...

EA Voit - US Patent 5,696,809, 1997 - Google Patents

... IP/CALL SERVER TRANSFER CALL TO **VOICE MAIL** CUSTOMER REQUEST ... charges, there is a

preference to **route** calls to ... the caller is recorded and the call **disconnected**. ...

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### Call distribution system with distributed control of calls and data distribution

PK Brady... - US Patent 5,557,668, 1996 - Google Patents

... the LCP process 116 presents a long **disconnect** to the ... interface card 62 to mute the

**headset**, thus preventing ... this way each PC 60 knows how to **route** messages to ...

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### Long distance telephone switching system with enhanced subscriber services

CE McLeod, SJ Hogan, KT Feltz, DR Murdock, VE ... - US Patent 5,222,120, 1993 - Google Patents

... TO SWITCH AUX INPUT/OUTPUT \* TO **HEADSET** CODEC DIGITAL LINE ... 208 AUTOMATED CONSOLE

AVAILABLE ? **ROUTE** CALL TO AUTOMATE D CONSOLE ONVENTIONAL UDNG DISTANCE CALL ? ...

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### Method and system for personalized directory assistance services

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,966,437, 1999 - Google Patents

... or other intercept signal, eg, reorder, **disconnected** number, etc ... 1), a **headset** which

is attached to the operator's ... 1), or any other variety of **headsets** known in ...

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### Method and system for providing directory assistance services during attempt to complete customer or ...

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 5,873,032, 1999 - Google Patents

... or other intercept signal, eg, reorder, **disconnected** number, etc ... 1), a **headset** which

is attached to the operator's ... 1), or any other variety of **headsets** known in ...

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### Method for providing calling services during attempt to complete customer call while muting ringing

PM Cox, AP Powell, PW Filliger, MA Kepler, TA ... - US Patent 6,064,874, 2000 - Google Patents

... If a busy signal (or any other non-ringing or intercept signal, eg, re-order,

**disconnected** number tone, tri-tone, etc.) is detected, an on-line call monitoring ...

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Internet phone—changing the telephony paradigm?

R Babbage, I Moffat, AO'Neill, S Sivaraj - BT Technology Journal, 1997 - Springer  
... as more users attempt calls over a given **route**, packet loss ... applications do not  
therefore have an explicit '**disconnect**' command in every ... **voice mail** service ...

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Systems and methods for multiple mode voice and data communications using intelligently bridged TDM ...

R Surprenant, SK Pickett - US Patent App. 09/419,385, 1999 - Google Patents  
... Such systems preferably include subsystem functions such as PBX, **voice mail**  
and other telephony functions, LAN hub and data router. ...


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SYSTEMS AND METHODS FOR MULTIPLE MODE VOICE AND DATA COMMUNICATIONS USING INTELLIGENTLY BRIDGED TDM ...

A Afrakhteh, E Weitz - US Patent App. 09/418,761, 1999 - Google Patents  
... Such systems preferably include subsystem functions such as PBX, **voice mail**  
and other telephony functions, LAN hub and data router. ...

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Method and apparatus using a pass through personal computer connected to both a local communication ...

JC Hawkins, M Boyer, J Sipher, LS Tzeng, G Kucala - US Patent 6,006,274, 1999 - Google Patents

... of PC if possible -330 Obtain **SubNet** Mask of ... Synchronization With A Second Desktop

Computer **cradle** 120 and ... ff ,,,,, i • system at an **office** often have ...

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MH Weik - 1997 - books.google.com

... as a consultant to the Naval Sea Systems Command's Fiber Optics Program **Office**. ... Of

course, coverage is devoted to **cradle**-to-the-grave system lifecycles, such ...

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Method and apparatus for efficient handoffs by mobile communication entities

K Balachandran - US Patent 5,594,943, 1997 - Google Patents

... Page 2. US Patent Jan. 14, 1997 Sheet 1 of 28 5,594,943 MOBILE TELEPHONE SWITCHING

**OFFICE** MOBILE DATA INTERMEDIATE SYSTEM 702 705 111- 112 FIG. 1 (PRIOR ART) ...

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MH Weik - 1996 - books.google.com

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